

Coffee Shop forum – 7th January 2018

All Saints Youth & Community Hall, Didcot, OX11 7ER

13:00 to 16:00

<http://gwr.passenger.chat>

Agenda

13:00 Intro, bookkeeping etc, then 5 mins each on

Coffee Shop update

Community Rail Consultation

Rest of day plan (moved to after Paul)

13:20 Paul Johnson / keynote

14:00 First Groups

14:25 Second Groups

14:50 Third Groups

15:15 Fourth Groups

15:40 Summarise and where from here

Coffee Shop Update

- Established 27 January 2007
- 226,000 posts in 16,600 topics, 1991 members
- Still busy – over 600 posts in 1st 5 days of 2018
- Free to sign up and use, no adverts
- Over 90% of posts public readable
- Run by admin and moderator volunteers
- On spare space on [my] server

HUGE thank you to

members, moderators and admins for all their hard work

Coffee Shop - considerations

- Old software

 - Some facilities a bit broken

 - Hard to maintain underlying software and becomes issue

- Coping with far more than ever intended

 - Server space getting pretty darned full

 - Admin and moderator team copes very well indeed

- Changing legal issues

 - Incoming data protection regulations from May

- Changing user metrics and needs

 - Is a forum still the best way?

 - Are we still fulfilling a need? And for how long?

Coffee Shop - Forward

- If it ain't bust, don't fix it BUT
 - Mobile Device Considerations?
 - How much longer before it breaks?
 - Are we headed up a Cul-de-sac?
- Suggestion - to keep running to see out this series of franchises.

Community Rail Consultation

- Due by 28th January 2018
- Community Rail has been “a great success”
- Consultation looks forward to next 10 years
- How to continue delivering?
- Can it deliver more?
- Are there better / wider ways?
-

Themes

Theme A - Connecting people to places and opportunities

Theme B - Supporting communities, diversity and inclusion

Theme C - Supporting local and regional economy

Theme D - Suggesting innovative ways to improve the way the railway works

- 12 questions on this consultation
- Not a huge interest topic on Coffee Shop
- Will post further there after my summary

- Community Rail is COMMUNITY – different for each line
- Focused so far on local lines
- Been hard to be invited into the club
- Long term strategy has been tough due to local government funding via a political pendulum

It would be a shame to lose the strength of individual adaptation to their lines and areas in a sea of common requirements, and also a huge shame to have to refocus a significant proportion of time and resources into new administration and monitoring requirements, seeds of which I see in the new ACoRP which has more than doubled in its size and with an extra reporting layer (or two).

At the same time, there is an opportunity for Community Rail to take a wider role - knowing your "bus stuff" too, what scope for Community Public Transport; TransWilts has an umbrella constitution to allow us to cover any public transport, but the CRP branch with its ACoRP and DfT official designated status is purely train based.

Perhaps more than most, TransWilts activity is already much more away from the stations and trains than other CRPs - a fallout of history / necessity, because there was little point when we started in prettying up stations and doing posters and publicity there when there were no trains from 06:38 to 19:18! So the suggested emphasis in the consultation towards community development away from the confines of Network Rail property (if we describe it as that) is welcome and where we're headed anyway.

I am less clear / sure of the movements to encourage Community Rail to go massively towards the engagement of difficult-to-engage groups; we don't have the luxury of spare resource - financial, volunteer or managing to take it on when our measure and resources are hard passenger numbers (no "triple letter score" boxes for people with special needs, or "double word" scores for wheelchairs!). The consultation . Carl Davis from the DfT suggested new ways of measuring, but I fear doublespeak and those might be new ways of DfT / ACoRP imposing bookkeeping workload and management.

Great Western Rail Franchise

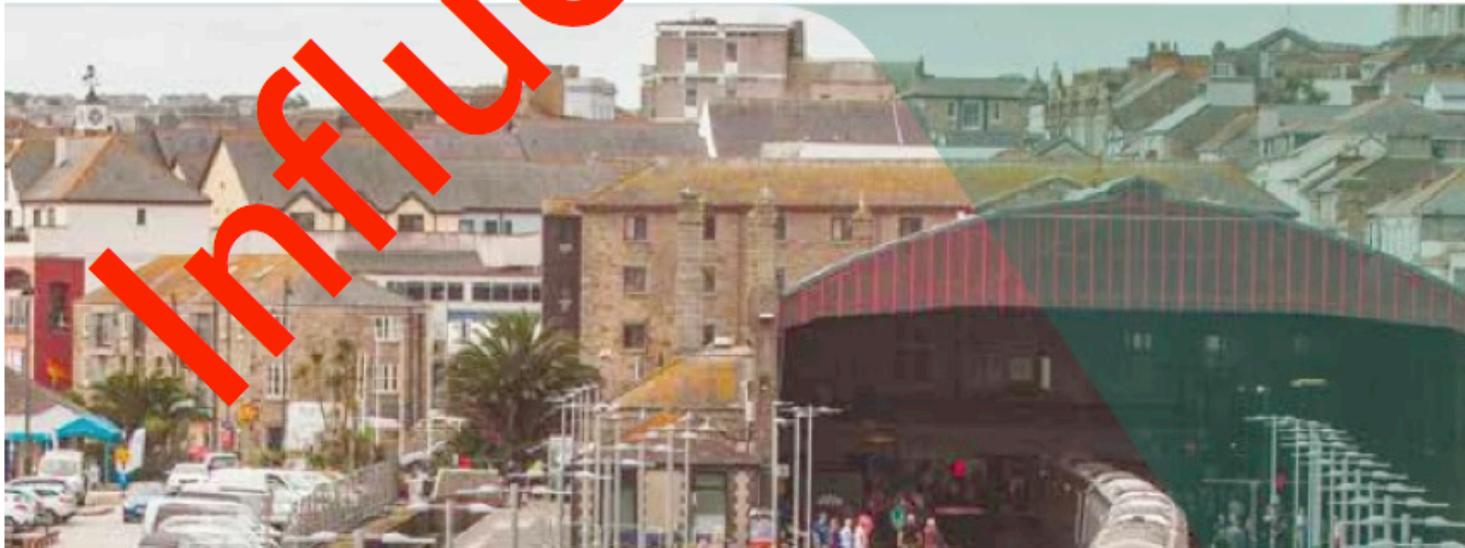
Public Consultation

Moving Britain Ahead



Great Western Rail Franchise Public Consultation

Moving Britain Ahead



Franchise Timetable

Status	Date	Options
existing franchise expires	31 Mar 2019	DfT taken 1 year option
1 year option	Mar 2020	New franchise (7 years/nationalise), or a negotiated direct award already in place with the revised specification to 2022
2 year direct award	Mar 2022	A new franchise or extend by 2 years
2 year DfT option	Mar 2024	New franchise

**6 years minimum, a
decade “2020s” planning
horizon**



Does your model work with Network Rail's Infrastructure?





**Short concise clear and
evidenced responses -
question by question**

Expertise or Point Scoring?



Dressing up your pet project



Kite Flying

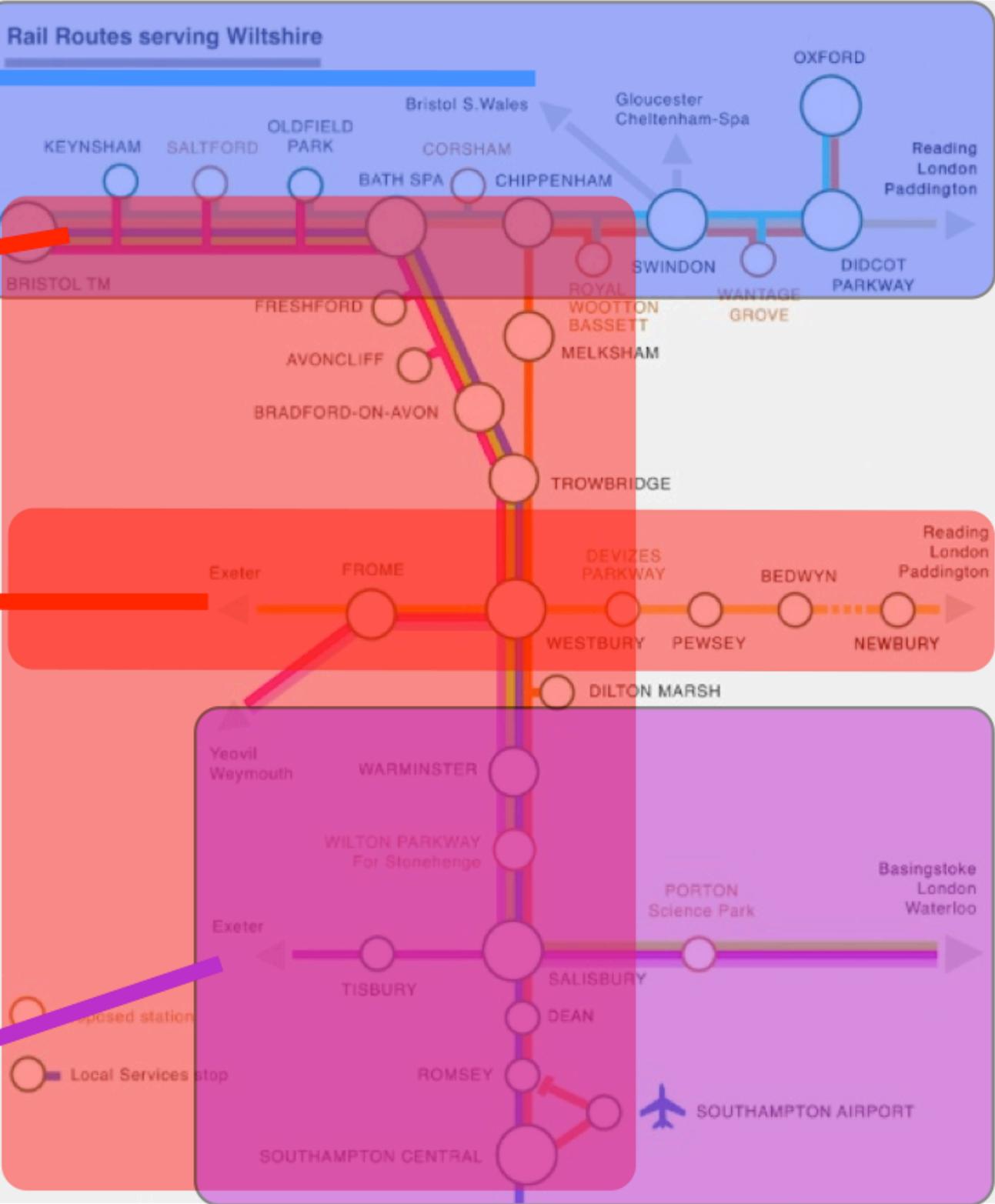


Rail Routes serving Wiltshire



South Western Railway





Wales ←

Bristol Metro ←

Devon and Cornwall ←

Dorset and Solent ←

DfT Consultation Events

City	Address	Date	Time
Exeter	Killerton Room, Larkbeare House, Topsham Road, Exeter, EX2 4NG	Wednesday 10 January 2018	10am to 12pm
Worcester	The Council Chamber, County Hall, Spetchley Road, Worcester, WR5 2NP	Friday 12 January 2018	1pm to 3pm
Southampton	Solent Conference Centre, The Spark, East Park Terrace, Southampton, SO14 0LY	Wednesday 17 January 2018	10am to 12pm
Cardiff	Clayton Hotel, St Mary Street, Cardiff, CF10 1GD	Thursday 18 January 2018	2pm to 4pm
Bristol	City Hall, College Green, Bristol, BS1 5TR	Friday 19 January 2018	9.30am to 11.30am
Trowbridge	Civic Hall (Usher Suite), The Civic Centre, St Stephen's Place, Trowbridge, BA14 8AH	Wednesday 24 January 2018	11am to 1pm
Truro	The Council Chamber, New County Hall, New County Hall, Treyew Road, Truro, TR1 3AY	Thursday 25 January 2018	10am to 12pm
Reading	To be confirmed	To be confirmed	To be confirmed

Section A - Where do we start?

GWRF2020-01 Franchise Objectives for the 2020s (6)

Section B - Administration and Structure

GWRF2020-02 Splitting the current franchise area into two franchises (9)

GWRF2020-04 Relationship between Network Rail and train operator (6)

GWRF2020-11 Freight expectations sought (0)

Section C - What and when do the trains go?

GWRF2020-05 Timetable improvements (15)

GWRF2020-08 Direct (through train) service provision (6)

GWRF2020-07 Reducing journey times by reducing intermediate stops (7)

GWRF2020-09 Seasonal and special event services (6)

GWRF2020-03 Future homes for Greenford and Brighton services (2)

GWRF2020-10 Other service enhancements (6)

Section D - Fares and tickets

GWRF2020-15 Fares and ticketing (15)

Section E - Building for the further future

GWRF2020-06 New Stations or lines for the next franchise (beyond 2022) (9)

Section F - The Passenger experience

GWRF2020-14 Stations (4)

GWRF2020-12 Rolling Stock and provision therein (9)

GWRF2020-13 Accessibility (0)

Section G - The wider community

GWRF2020-16 Community Rail (3)

GWRF2020-17 Investment in workforce and skills (4)

GWRF2020-18 Any Other Business (0)

14:00 First Groups

- A What does the franchise want to achieve?
- C What and when do trains go?
- D Fares and ticketing

14:25 Second Groups

- B Admin and structure of the businesses
- C What and when do trains go?
- F The Passenger Experience

14:50 Third Groups

- C What and when do trains go?
- D Fares and ticketing
- E Building for the further future

15:15 Fourth Groups

- D Fares and ticketing
- G The wider community

And finally – what now?

- This is a public consultation and all are encouraged to provide inputs
- Paul Johnson has made some suggestions to help you make your inputs effective
- Individual groups discussions have helped you think deeper into specific areas about what you may wish to say in your contributions

And the Coffee Shop

- Do we simply provide the talking shop through which you can discuss your ideas?
- Should we be running some sort of member's survey and writing that up?
- Should we be looking for a team to put our collective passenger's views forward?

Whichever way we go, thank you for coming along today and for your support over the past ten years.

I hope today has been useful in helping you think ahead and think where we should be headed for you, your communities, and indeed for the wider good.